Hotspot
LENDING PROGRAM

Instructions
and Guidelines

Menu / Next button

USB-C port

Power / OK button

Navigating Through the Orbic Hotspot

Use the MENU and Power buttons to select actions displayed at the bottom of the screen. There are 8 menu screens in addition to the home screen. Use the Menu and Power buttons to advance.

Charge: Use the included USB-C cable and power plug. A USB-Type C port is on the bottom edge of the Orbic Speed.

Turn On: Press and hold the power button for about 3 seconds, until it says WELCOME.

Connect: When the Home Screen appears, you can connect your device. The bubble shows how many devices are currently connected.

Choose & Enter: The Network name is *BCPL Hotspot* and the Password is *Connect2BCPL*

Wake Up : Press and quickly release the power button.

Turn Off: Press and hold the power button for about 3 seconds, until it displays POWERING OFF.

Used / Plan
136.0MB/10.00GB
5days left in cycle
(06/07/2020)

Device Info — ▣ NEXT ⏻ OK

2.4GHz WIFI Info — 2.4GHz — ▣ NEXT ⏻ OK

5 GHz WIFI Info — 5GHz — ▣ NEXT ⏻ OK

Back Home — ▣ NEXT ⏻ OK

USB Options — ▣ NEXT ⏻ OK

Software Update — ▣ NEXT ⏻ OK
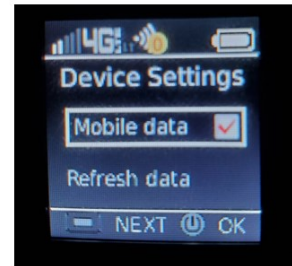
Device Settings — ▣ NEXT ⏻ OK

- Patrons must be at least 18 years old and have a BCPL Adult library card in good standing to check out an Orbic Hotspot.
- BCPL has some filters in place; however it is the Parent/Guardian who is responsible for monitoring what their children access via the BCPL Wireless Hotspot.
- Hotspots are checked out for 4 weeks. Hotspots can be renewed once (if not already on hold).
- The Orbic Speed hotspot comes pre-installed with a 4G LTE SIM card. DO NOT remove the SIM card for any reason.
- Charge the Orbic hotspot battery completely before connecting devices to its Wi-Fi. Up to 10 devices can be connected.
- Hotspots will be deactivated _7 _ days past the due date.
- Borrowers are solely responsible to protect against loss or damage to the Orbic Hotspot and will be billed for reasonable repair or replacement costs of the device , cord, or case.
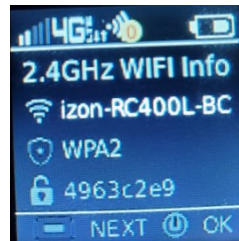
Troubleshooting the Hotspot

1. My device is connected, but not working.

- Navigate to "Device Settings"
- Assure the "2.4GHz WiFi" is check-marked
- Press menu button twice and assure the "Mobile data" is check-marked
- (If either aren't check-marked, use the power button to check them.)

2. BCPL Hotspot is not showing up in the list of Wi-Fi names (SSID).

- Try step 1 first. If both boxes were correctly check-marked, do the following:
    - Sometimes, the hotspot reverts back to its factory settings.
        - Look for a name similar to "Verizon RC-400L" on your device
        - On the hotspot, navigate to the "2.4GHz WiFi Info" screen and click the power button
        - You will see a code at the bottom of the screen. This code will be the password.

3. Hotspot still not working.

- If you are still experiencing issues with your BCPL hotspot, assure that you have service.
    - If you do not have service, there will be 0 bars and a little red "X"
        - If this is the case, try moving the hotspot to a different area.

- If you are still having issues, feel free to call the library at 502-543-7675