



Bullitt County Public Library Clerk I – Circulation Clerk

Department: Public Services

Reports to: Branch Manager and/or Assistant Branch Manager

NATURE OF WORK

The Circulation Clerk primarily works directly with Library patrons to meet their basic needs by furnishing a high level of customer service. The Circulation Clerk performs specialized tasks related to the circulation of library materials, answering patron inquiries, handling money, scheduling meeting room assess, and other services. Duties may require independent judgment and acting within specific parameters. The Library expects all employees to act in accordance with our Mission.

CORE VALUES

- Adaptability. We are outwardly focused, service oriented, and staffed by continuous learners.
- Equality. We welcome all with the same measure of respect, warmth, and acceptance.
- Accountability. We are an interdependent team holding ourselves mutually accountable for delivering results that are relevant to our community's needs.
- Integrity. We embody these values in every aspect of our operation, building personal and institutional bridges which facilitate productive, trusting relationships.

ESSENTIAL POSITION FUNCTIONS

- Working with the public in a friendly and courteous manner utilizing Library-approved customer service techniques
- Maintaining a working knowledge of Library policies and following them in a consistent manner
- Performing general desk duties including answering telephone and directing calls, circulating library materials, processing holds, handling fine and fee payments, processing library card applications, scheduling and confirming meeting room reservations, recording statistical usage and other similar responsibilities
- Assisting patrons in the use of the public catalog system and locating Library materials
- Assisting patrons with basic readers' advisory and reference service
- Assisting patrons with basic computer needs
- Handling and processing books and other materials by unpacking boxes, emptying book drops, loading and unloading book trucks, performing basic repairs, putting on covers, sampling material, and applying labels
- Working with computers and interacting with Library-related software
- Filing and keeping records in order
- Maintaining collection usability by shelving/reorganizing materials according to Library policy
- Assisting with Library events
- Working job duties as scheduled and any other jobs assigned by the immediate supervisor



Type of certification: "Paraprofessional" if classified as a "full time" employee

JOB REQUIREMENTS

- High School Diploma or GED
- Basic computer experience with standard office software, including Microsoft Office products, email, and internet usage.

SKILLS AND CHARACTERISTICS

- Ability to read and write
- Ability to communicate orally and in writing effectively
- Ability to work with the public
- Ability to work with staff in a team environment
- Filing skills, both alphabetical and numerical
- Math skills, including the ability to make change without a calculator
- Ability to understand and follow verbal and written directions

PHYSICAL DEMANDS

- Standing, sitting, stooping, and walking
- Handling books and other Library materials
- Using computer input devices, including working extensive hours at the computer screen
- Visual acuity for near reading
- Mobility to help patrons and reach materials
- Employee may need to carry, push, pull, or lift up to 30 pounds
- Pushing and pulling book trucks up to 50-100 lbs.
- Reaching above shoulder heights, below the waist, or lifting as required to file documents or store materials throughout the work day

WORK ENVIRONMENT

- Climate controlled environment
- Exposure to dust

WORK DEVICES

- Computers and peripherals
- General office equipment



Approved 9/1996
Revised 6/10/2014
Revised 12/12/2017
Revised 06/26/2018

- Telephones
- Book carts

This job description does not necessarily reflect all aspects of the job functions.

Bullitt County Public Library is an AA, EEO and ADA employer